

# SOLAR WATER HEATER

**A DEVICE OPERATING  
ON RENEWABLE ENERGY**



DELHI ENERGY EFFICIENCY & RENEWABLE  
ENERGY MANAGEMENT CENTRE

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## INTRODUCTION

- There has always been a gap between supply and demand of electricity in Delhi especially during peak summer and winter seasons. The situation further worsens during early hours of the peak winter season when enormous heating load is switched 'ON'. This has been a consistent problem. If the heating load is switched over to non conventional sources of energy from conventional energy sources; the gap can be bridged considerably. Therefore, there is a need to take up measures to initiate steps for adoption of 'Solar Water Heater'.
- 'Solar Energy' is an unlimited source of renewable energy. Solar Energy, if utilized, shall not only bridge the gap between demand and supply of electricity, but shall also save money since running cost of appliances working on solar energy is negligible. It will also help in reducing pollution and maintenance of eco balance.
- Solar Water Heating is now a mature technology. Wide spread utilization of solar water heaters can reduce a significant portion of the conventional energy being used for heating water in homes, factories and other commercial & institutional establishments. Internationally, the market for solar water heaters has expanded significantly during the last decade.
- 'Solar Water Heater' is not a new name in India now. The technology is easily available in our country and in use in almost all mega cities.

## SOLAR WATER HEATER

- Solar Water Heater is a device that helps in heating water by using the energy from the SUN. This energy is totally free.
- Solar energy (sun rays) is used for heating water. Water is easily heated to a temperature of 60-80°C.
- Solar Water Heaters (SWHs) of 100-300 litres capacity are suited for domestic use.
- Larger systems can be used in restaurants, canteens, guest houses, hotels, hospitals etc.
- A 100 litres capacity SWH can replace an electric geyser for residential use and may save upto 1500 units of electricity annually.
- The use of 1000 SWHs of 100 litres capacity each can contribute to a peak load saving of approximately 1 MW.
- A SWH of 100 litres capacity can prevent emission of 1.5 tonnes of carbon-dioxide per year.

## WORKING OF A SOLAR WATER HEATER

- The Sun's rays fall on the Collector Panel (a component of Solar Water Heater). A black absorbing surface (absorber) inside the collectors, absorbs solar radiation and transfers the heat energy to water flowing through it. Heated water is collected in a tank which is insulated to prevent heat loss. Circulation of water from the tank through the collectors and back to the tank continues automatically due to thermo siphon principle.
- A Solar Water Heater consists of a Collector panel to collect solar energy and an Insulated Storage Tank to store hot water.

## MAIN COMPONENTS OF SOLAR WATER HEATER

### Main components of Solar Water Heater are :

- Solar Collector (to collect solar energy)
- Insulated Tank (to store hot water)
- Supporting Stand
- Connecting Pipes and Instrumentation, etc.

## APPLICATIONS OF SOLAR WATER HEATER

- Water heating is one of the most cost-effective uses of solar energy, providing hot water for showers, dishwashers and clothes washers. Every year, thousands of new solar water heaters are installed worldwide.
- Solar Water Heaters can be used for Homes, Community Centers, Hospitals, Nursing Homes, Hotels, Restaurants, Dairy Plants, Swimming Pools, Canteens, Ashrams, Hostels, Industry etc.
- Use of Solar Water Heater can curtail electricity or fuel bills considerably.
- Usage of Solar Water Heater for any application where steam is produced using a boiler or steam generator can save 70-80% of electricity or fuel bills.
- A resident can save 70-80% on electricity or fuel bills by replacing its conventional water heater with a Solar Water Heater.
- Of all the solar energy devices available in the market, Solar Water Heater are found to be the most reliable and durable.
- Solar Water Heater is backed by the longest warranty period of all other solar energy devices.
- Solar Water Heaters are known to have the fastest repayment of investment.

## TYPES OF SOLAR WATER HEATERS

Generally two types of Solar Water Heaters are available in the market.

- **Flat Plate Collector based Solar Water Heater**
  - ▶ This consists of flat plate collectors covered by an insulated metallic box with glass sheet on the top to receive sun rays.
- **Evacuated Tube Collector based Solar Water Heater**



- ▶ In this, the Collector is made up to double layer evacuated borosilicate glass tubes having selective coating on outer surfaces of inner tubes.

- **Other Components**

- ▶ Rest of the components are same in both type of Solar Water Heater.

#### FLAT PLATE COLLECTOR BASED SOLAR WATER HEATER

- In this system the solar radiation is absorbed by flat plate collectors which consist of an insulated outer metallic box covered on the top with glass sheet. Inside it are blackened metallic absorber (selectively coated) sheets with built in channels or riser tubes to carry water. The absorber sheets absorb the solar radiation and transfer the heat to the flowing water. The flowing hot water is then collected in the storage tank.
- These systems have long life (15-20 Years) and work efficiently especially in non-hilly regions and regions where water quality is good. For other regions Heat-exchangers are required.
- These systems are available in multiple of 100 LPD (Litres per day) i.e. 100, 200, 300 LPD etc.
- Bureau of Indian Standards has standardised the collectors for this type of Solar Water Heaters. IS 12933: 2003 gives the details of these standards.

#### EVACUATED TUBE COLLECTOR BASED SOLAR WATER HEATER

- In this system the collector is made of double layer borosilicate glass tubes evacuated for providing insulation. The outer wall of the inner tube is coated with selective absorbing material. This helps absorption of solar radiation and transfers the heat to the water which flows through the inner tube. The flowing hot water is then collected in the storage tank. The features of Evacuated Tube Collector are as under:-
  - ▶ These systems are less expensive and can work efficiently in hilly regions and also in regions where water quality is not very good.
  - ▶ The life of the system may, however, be less than that of FPC system as their collectors are made of glass.
  - ▶ These systems are available in any size e.g. 50, 75, 100, 125, 150 LPD etc.
  - ▶ Presently these systems do not have BIS Standards, though they have approval of Ministry of New and Renewable Energy, GOI.



#### DESIRABLE CHARACTERISTICS OF A HOT WATER STORAGE TANK

The Hot Water Storage Tank in Domestic Solar Water Heaters is a double walled tank. The space between the inner and the outer tank is filled with insulation to prevent heat losses. The inner tank is generally made of stainless steel to ensure long life. The outer tank could be made of a stainless steel sheet, painted steel sheet or aluminum. Thermostat controlled, electrical heating elements can also be provided (optional) in the tank to take care of those days when the sun does not shine or demand of water goes up. The capacity of the tank should be in proportion to the collector area used in the system. A commonly used thumb rule is to provide 50 litres of storage for every one sq. m. of collector area.



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#### FEATURES OF A GOOD SOLAR WATER HEATER

First and foremost requirement of a good Solar Water Heater is that it should have sufficient collector area for the capacity claimed. The collector area used in the system determines the capacity of water heating. For example, in typical North Indian weather conditions, on a sunny winter day, one sq. m. of flat plate collector area can be expected to heat approximately 50 litres of water by a temperature of 30-40° C. Typical flat plate collectors made in the country have an area of around 2 sq. m and are thus capable of heating around 100 litres of water in a day. An ETC based system of 14 tubes covering an area of 1.5 Sq. m. is able to provide 100 Litres of hot water in a day. This proportion serves as a benchmark. Further, the collectors should be of good material and the absorbers should carry good quality coating (BIS approved collectors are being provided by large number of established manufacturers). The system should be mounted on a rigid structure and should be firmly fixed with the roof to prevent damage during high winds.

#### SIZE OF SOLAR WATER HEATER

The golden rule is that it is better to buy a system smaller than your requirement and use back up when you fall short of hot water, rather than buy a system much bigger than your requirements. This will lead to inefficiencies and may cause operational problems. The best is to make an actual estimate of daily demand of hot water by measurements on the main use points. Do remember that the solar system is capable of heating only an approximately fixed quantity of water and

is designed for typical sunny days. Thus, in this characteristic, it is unlike an electric geyser which can supply widely varying quantities of hot water in a day. Also remember that the temperature of water in the solar system is determined by the combination of collector area and the tank capacity. Typically it would be 50 - 60°C, which is much hotter than the bathing water temperature (around 40°C). Estimation of your demand can also be made with the help of the table given below. As a typical example on sizing of solar systems, it may be mentioned that a 100 litre system is considered generally optimum for a family of 4 adult members.

### ESTIMATED REQUIREMENTS OF HOT WATER

#### ► Some useful thumb rules

Capacity	No. of People	No. of Bathrooms	No. of Kitchens
100 LPD	3 - 4	1	1
150 LPD	5 - 6	2	1
200 LPD	6 - 7	3	2
300 LPD	8-10	4 - 6	3

### COST OF A SOLAR WATER HEATER

As per guidelines of Ministry of New and Renewable Energy (MNRE), GOI the upper cost limits for Solar Water heaters for the purpose of providing soft loans by the Banks are detailed below:

System Capacity (in LPD)	ETC based system (in Rs.)		FPC based system (in Rs.)	
	No. of Tubes (Min.)	Upper cost limit*	Collector (in Sq. Mtr.)	Upper cost limit*
50	7	7125	-	-
75	11	10875	-	-
100	14	13500	2	20000
200	28	26250	4	38500
250	34	31875	-	-
300	40	37500	6	55000
400	52	48750	8	71500
500	64	60000	10	88000
600 to 2000 LPD	12 tubes per 100 LPD	Rs. 905/- per tube	2 sq. m per 100 LPD	16000 per collector
2100 & above LPD	12 tubes per 100 LPD	Rs. 750/- per tube	2 sq. m. per collector	13000 per

\* The cost indicated above includes the cost of collectors, insulated hot water storage tank, system piping, instrumentation, electrical backup, controls, installation, and five year warranty. Costs towards piping from system to utility points, heat exchangers (if any), transportation, may be extra which will be borne by the beneficiary.

### SITE REQUIREMENTS FOR INSTALLATION OF SWH

The basic requirement of site for installation of a Solar Water Heater depends on the following factors:-

- For functioning of a Solar Water Heater the most important thing is the availability of unobstructed sunlight for the whole day. Typically, domestic Solar Water Heating Systems are installed on the roof of the house. The Collectors of the system have to face the sun and hence should be oriented towards the South for maximum interception of sunlight. Thus there should be no obstruction to sunlight in the South, West and East directions (an arc of about 120 °, 60° both sides of the southern direction should ideally be shadow free).
- As a thumb rule, the requirement of shadow free area is around 3 sq. m for each 1 x 2 m Collector used. As far as possible, the area should be flat, away from rain water drains and close to the bathrooms where hot water is to be supplied.
- Cold water should be available at a height of around 2.5 m from the base of the system.

### LOCATIONS FOR INSTALLATION OTHER THAN ROOF

The system can also be installed on a bracket on a South-facing wall, close to the bathrooms. However, the installation is difficult and leads to extra cost. The fixing of the system to the bracket should be proper. Access to the system for repairs should also be ensured. Cost of hot water distribution piping could be reduced in such installations as the system will be close to the use point.

### INSTALLATION IN MULTI-STORIED BUILDINGS

- In new multi-storied buildings under construction, the system can be installed on the roof of the building with piping system designed accordingly for providing hot water to the flats.
- In existing multi-storied buildings a small Solar Water Heater can be mounted on the window sill/door sill towards the South facing wall similar to a desert cooler.

### WORKING OF SOLAR WATER HEATER ON CLOUDY DAYS

The heating of water by the solar system will obviously be affected. If it is so cloudy that energy received from the sun is almost zero, the output of solar collectors also will be nil. On partially cloudy days some output can be expected. But, the system can be designed with a suitable electrical back up heater to take care of hot water demand on cloudy days.



### EFFECTS OF IRREGULAR WATER SUPPLY

A regular cold water supply, at a height of around 2.5 m is necessary for functioning of the solar system. In case cold water is not available continuously, a separate cold water tank may have to be installed, at least equal in capacity to the capacity of the solar system.



### SAVINGS ON

#### ELECTRICITY BILLS

With the use of Solar Water Heaters, considerable savings on electricity bills can be made. In regular use we can save up to 1500 units of electricity per year and electricity rate is Rs. 4.60 per unit, so we can save 1500 units x Rs. 4.60 = Rs. 6900/- per annum.

### LIFE SPAN OF SOLAR WATER HEATER

Typical Solar Water Heaters made by using materials as per BIS specifications could last for 15 -20 years depending upon the general upkeep, etc.

### REQUIREMENT OF ELECTRICITY FOR SOLAR WATER HEATER

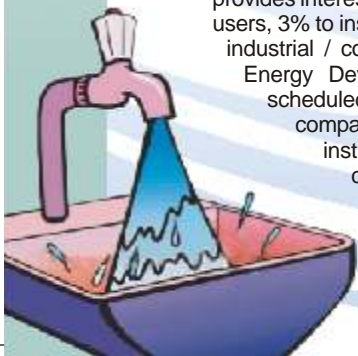
In general, electricity is not required for heating or circulation of water or for any other operation in a solar water system. However, in case a back up heater is provided to take care of hot water requirement during cloudy days, electricity will be required.

### STORAGE OF HOT WATER IN SOLAR WATER HEATER

Hot water produced by the solar system during the day is stored in an insulated storage tank. The insulation of the tank is such that water should remain hot without significant drop in temperature for around 24 hrs. Thus water heated during the previous day should be available for use the next morning.

### FINANCIAL INCENTIVES FROM GOVERNMENT

The Central Government through its Ministry of New and Renewable Energy provides interest subsidy to make soft loans available @ 2% interest to domestic users, 3% to institutional users, not availing accelerated depreciation and 5% to industrial / commercial users availing depreciation from Indian Renewable Energy Development Agency (IREDA), public / private sector banks, scheduled cooperative banks, RBI approved non-banking financing companies, intermediaries of IREDA and other public / private financing institutions (FIs). The borrowers are eligible for loans up to 85% of the cost of the systems, repayable to a maximum period of five years.



The Govt. of NCT of Delhi is promoting the use of Solar Water Heating Systems by granting cost subsidy as an incentive to domestic consumers only, which is aimed at promoting the utilisation of solar power for heating of water in houses to reduce the demand for electricity. Accordingly, Govt. of NCT of Delhi has decided to give a subsidy of Rs. 6000/- per consumer as lumpsum grant (calculated at Rs. 100 per month for a period of 5 years). In case of loan being taken by a bank, this subsidy against the instalments of the loan for the final, would be adjusted against the instalments of the loan for the bank and instalments that are due to the bank. In the case of self-financing of the Solar Water Heating System, the amount shall be released directly to the installer of the system by Delhi Energy Efficiency & Renewal Energy Management Centre of Delhi Transco Limited. However, this will be done only after conducting Third-Party inspection. This subsidy is in addition to the interest subsidy available from the scheme of the Central Government through the Ministry of New Renewable Energy as mentioned above.

### SUPPLIERS OF DOMESTIC SOLAR WATER HEATERS

- There are 56 BIS approved Manufacturers of FPC based Solar Water Heaters and 23 MNRE approved suppliers of ETC based Solar Water Heaters. The list of these manufacturers is available on MNRE website ([www.mnes.nic.in](http://www.mnes.nic.in)).
- List of a few manufacturers and suppliers who are based in Northern Region is given below:



**FPC BASED SOLAR WATER HEATER:**

Sl. Name & Address No.	Phone No.	FAX No./E-Mail
1. Bharat Heavy Electricals Ltd. 16 <sup>th</sup> Floor, Hindustan Times House 18-20, K.G.Marg, New Delhi	011- 41793138 41793131 -	
2. Inter Solar Systems Ltd. 901, Industrial Area, Phase-II, Chandigarh-160 002	0172- 2655349/ 2655231/ 2655339/ 2655349	<a href="mailto:intersolar@glide.net.in">intersolar@glide.net.in</a> 0172-2386113
3. Pittie Solar Pvt. Ltd. B-201, Ansal Chamber-1 3, Bhikaji Cama Place, New Delhi	011- 26184535 26184411	<a href="mailto:pittiesolardelhi@hotmail.com">pittiesolardelhi@hotmail.com</a> 011-26193448
4. Solchrome Systems India Ltd. 189, Sukhdev Vihar, New Delhi-110 025	011- 26838365 26848228	<a href="http://sooryashakti@solchrome.com">sooryashakti@solchrome.com</a> 011-26835160
5. Surya Jyoti Devices (India) Pvt. Ltd. E-3, Lajpat Nagar-II New Delhi-110 024	011- 26834129 26834822	011-26839444
6. Surya Shakti 739, Industrial Area, Phase-II, Chandigarh.	0172- 2653299 2773214	0172-2771576
7. TATA BP Solar India Ltd. 70-73, UGF, World Trade Centre, Barakhamba Lane, New Delhi	011- 23411537 23411538	<a href="mailto:tatabpn@tatainternational.co.in">tatabpn@tatainternational.co.in</a> 011-23411539

**ETC BASED SOLAR WATER HEATER:**

Sl. Name & Address No.	Phone No.	FAX No./E-Mail
1. Supreme Solar Systems Pvt. Ltd. Plot No.281, Sector III-A, Rachna, Vaishali, Ghaziabad - 201 010	0120- 2777219	<a href="mailto:supreme@baidfamily.com">supreme@baidfamily.com</a> 0120-2777219
2. Arsh Electronics (P) Ltd. 224, Surya Niketan, Vikas Marg Extn., New Delhi	011- 22374859	<a href="mailto:arshelectronics@vsnl.com">arshelectronics@vsnl.com</a> 011-22379973
3. Bhambri Enterprises 749, Joshi Road, Karol Bagh, New Delhi	011- 23541114 55788606 9811084164	<a href="mailto:kingsunenergy@rediffmail.com">kingsunenergy@rediffmail.com</a>
4. Patory Export Import Pvt. Ltd. A-301, Ansal Chamber-I3, Bhikaji Cama Place, New Delhi	011- 51661341 26175759	

**OPERATIONAL REQUIREMENTS**

Domestic solar systems do not require any special operational skills. However, if the following tips are observed, the efficiency of the systems will be maintained at a high level:

- Try to consume most of the heated water at one time - either in the morning or in the evening. Frequent ON and OFF of the hot water tap would lead to reduced electricity savings.
- If an electrical back-up is provided in the tank, set the thermostat at the lowest acceptable temperature.
- In the North Indian climate, hot water may not be used for bathing in summers. If the system is to be put totally out of use, it should be drained of water and the collector should be covered. Alternatively, if the hot water requirement remains in summers also, though at a reduced level, cover the collector partially.
- Dust deposition on the collector would reduce its efficiency. Try to get it cleaned at least once in a week.

**MAINTENANCE REQUIREMENTS**

Domestic Solar Water Heater does not need significant maintenance. Occasional leakages in plumbing could be easily repaired by common plumbers. In case quality of water is hard, scale deposition in the collectors may result over the years. This may require descaling with acids for which it is best to contact the suppliers. Broken glass may also have to be replaced by the suppliers. If outside exposed surfaces are painted, the paint may have to be redone every 2-3 years to prevent corrosion of the surfaces.



### LOAN FACILITY

The banks which have agreed for easy financing of loan for purchase of Solar Water Heater for domestic purpose in Delhi are as follows:

Sl.	Name of Banks & Address	Name of Representatives (S/Shri)	Telephone Nos./Fax No.
1	Canara Bank, 38, Ansal Tower, 6th Floor, Delhi Circle Office, Nehru Place, New Delhi	Sunil Kumar, Manager H. K. Behra, Divisional Manager	26291260 26414761
2	Union Bank of India, Regional Office, Shaheed Bhagat Singh Place, Bangla Sahib Road, Gole Mkt., New Delhi	Dr. P. S. Paul, Sr. Manager	23346386 23365004
3	Bank of Maharashtra, 6/30-31 WEA Karol Bagh, New Delhi	Inderjeet Singh Sidana, AGM	25719654 25761338
4	Syndicate Bank, Sarojini House, 6, Bhagwan Das Road, New Delhi	P. Madhu, Sr. Mgr.	23389835 23383796

### STEPS INITIATED BY GNCT DELHI

- Govt. of NCT Delhi has notified, vide office order no. F. No. 11(149)/2004/Power/2387 dated 28.09.06 for mandatory use of solar water heating system in respect of categories of buildings as detailed below:-
- Industries where hot water is Required for processing;
- Hospitals and Nursing Homes including Government Hospitals;
- Hotels, Motels or Banquet halls;
- Jail Barracks;
- Large Canteens having the capacity to serve more than one hundred persons in a day;
- Corporate buildings located on plots having an area of Five hundred square meters and above;
- All residential buildings built on a plot having an area of Five hundred square meters or above, falling within the National Capital Territory of Delhi, excluding Delhi Cantonment Area or areas exempted under Section 61 of the Energy Conservation Act, 2001;
- All government buildings, residential schools, educational colleges, hostels, technical or vocational education institutes, district institutes of education and training, tourism complexes and universities etc.
- All departments of the Government of National Capital Territory of Delhi including Tihar Jail and other Jails and the Delhi Police, the MCD, NDMC shall amend their rules / bye-laws within a period of six months from the date of issue of this order to make the use of Solar Water Heating Systems mandatory.

- The government departments mentioned in clause (2) shall designate a nodal officer to monitor and report the progress of enforcement of the Government decisions to the Agency designated under clause (d) of Section 15 of the aforesaid Act, for energy conservation of National Capital Territory of Delhi. The progress report shall be sent by the nodal officer on quarterly basis to the designated agency.
- Mandatory use of ISI marked Motor pump sets, power capacitor, foot / reflex valves in the Agriculture sector.
- For all new connections, the use of ISI marked pump sets and accessories, power capacitors and other energy efficient appliances will be mandatory. This applies to all Private and Government Sector / Government Aided Sector, Government / Semi Government Undertaking and Boards.
- All Discoms and the New Delhi Municipal Council shall make the amendments in the load demand notices for new connections within six months time, from the date of issue of this order, to ensure use of only ISI marked pumps, its accessories and other energy efficient appliances in the National Capital Territory of Delhi.
- The designated agency shall ensure the implementation of these directions in the National Capital Territory of Delhi as per the provisions of the Energy Conservation Act, 2001.
- Delhi Cantonment / Military Engineering Service / Defence Establishments shall endeavour to adopt the above measures for efficient use of energy and its conservation.

*(By order and in the name of the Lt. Governor of the National Capital Territory of Delhi)*

### STEPS TAKEN BY THE DELHI ENERGY EFFICIENCY & RENEWABLE MANAGEMENT CENTRE OF DELHI TRANSCO LIMITED

The steps taken by the Delhi Energy Efficiency & Renewable Management Centre are detailed hereunder :-

- Govt. of NCT Delhi has made use of solar water heating system mandatory in respect of certain categories of buildings vide office order no. F. No. 11(149)/2004/Power/2387 dated 28.09.06.
  - Awareness amongst public at large, institutions etc. through print and electronic media; for use of Solar Water Heaters.
  - Participation in India International Trade Fair 2006, Delhi for promotion of Solar Water Heaters.
- ▶ Application form for availing loan from banks is being simplified.
  - ▶ Various financing options should be offered to the customers including bank loan which would be given by the concerned bank
  - ▶ The type of financing could be:
    - ▶ Taking advance cheques.
    - ▶ Payment through ECS from the bank account of the customers.
    - ▶ Cash payment to be received made directly to the manufacturer.
    - ▶ Raising monthly repayments by the Discoms to the customers wherever required.

## NORTH DELHI POWER LTD.

Sr.	Area Name	Phone	Address
1.	Keshav Puram	27199601, 27191765	Distt. Office Opp. C-2 Block, Lawrence Road, Delhi
2.	Pitam Pura	27322712	Distt. Office In GP-6 Block, Pitam Pura, Delhi
3	Motinagar	25835967	Distt. Moti Nagar, Inderpuri, Behind Pusa Institute, Delhi
4.	Civil Line	27415593	Distt. Off. Grid Bldg. Hudson Lane, Civil Lines, Corporate Office, Delhi
5.	Shakti Nagar	23843770	Distt. Office bldg. Nangla Prak Shakti Nagar, Delhi
6.	Tibbiya College	28714353	Zonal Office Building, Zone-423, Rohtak Road, Near Jeewan Mala Hospital
7.	Ashok Vihar	27435152	H-Block, S/STN. Building, Ashok Vihar, Delhi
8.	Rani Bagh	27034398	Zonal Office Sant Nagar, Pp. Commercial Complex, Rani Bagh, Delhi
9.	Naraina	55463644	Zonal Office Building, Near Payal Cinema, Delhi
10.	Kirti Nagar	25923644	S/STN, Building, F-Block, Kirti Nagar, Delhi
11.	Model Town (Naniwala Bagh)	27679283	Distt. Office, Naniwala Bagh, near Azadpur Chowk
12.	Shahzada Bagh	23640641	Zone No. 422, Shazada Bagh Grid Sub Station
13.	Rohni Sec-3	27517573	Sector-3, Shakti Deep Bldg, Rohini, Delhi
14.	Rohni Zonal Office in Sec.-15		Dividing Road of Sector-15 and Sector -16, Rohini, Delhi
15.	Shalimar Bagh BH Block		AFO Off., Nr. Police Station, Shalimar Bagh, Delhi
16.	Sant Nagar Buradi		Gali No. 9, Main Market Sant Nagar, Buradi, Delhi
17.	Shalimar Bagh (Raj UN)	27691159	XEN Office, Raj Udyog Nagar, G.T. Road, Delhi
18.	Shalimar Bagh	27474673	Distt. Office Grid Sub Station Building, Ram Bagh
19.	Mangolpuri	27911187	Distt. Office Grid Sub Station Mangol Puri Industrial Area, Delhi
20	Sultan Puri	25968240	Zonal Office Jalebi Chowk, Sultanpuri, Delhi
21.	Narela	27787311	Distt. Office Building, Narela Delhi
22.	Bawana	27756993	Distt. Office Building, Bawana, Delhi
23.	Karala	25953553	Zonal Office, Zone-Karala, Delhi
24.	Badli	27856602	Distt. Office Building Grid, Industrial Area Badli

## BSES RAJDHANI POWER LTD.

Revenue Circle : West

S. No.	Distt.	Counter	Location	Energy/Comm/KCC	
1	Janak Puri	Division Counter	801	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-64	Energy
2		Division Counter	802	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-64	Energy
3		Division Counter	803	Distt Janak Puri ,Hari Nagar Near Maya Enclave, New Delhi-64	Commercial
4		Division Counter	805	Distt Janak Puri ,Hari Nagar Near Maya Enclave, New Delhi-64	Energy
5		Division Counter	806	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-64	Energy
6		Division Counter	826	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-64	KCC
7		Single Counter	804	A.E. Zonal-1003, 4/1, Subhash Nagar, New Delhi-27	Energy
8		Single Counter	813	A.E. Zonal-1001, D-2 Janak Puri, New Delhi-58	Energy
9		Single Counter	844	S/Stn. Building, C-3, Janak Puri, New Delhi-58	Energy
10		Mobile Van	824	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-64	Energy
11		Mobile Van	825	Distt Janak Puri, Hari Nagar Near Maya Enclave, New Delhi-65	Energy
TOTAL					
12	Vikas Puri	Division Counter	807	Distt.Vikas Puri Distt. Centre, Janak Puri, New Delhi-58	Energy
13		Division Counter	808	Distt.Vikas Puri Distt. Centre, Janak Puri, New Delhi-58	Energy
14		Division Counter	809	Distt.Vikas Puri Distt. Centre, Janak Puri, New Delhi-58	Energy
15		Division Counter	810	Distt.Vikas Puri Distt. Centre, Janak Puri, New Delhi-58	Commercial
16		Single Counter	811	A.E. Zonal-1504,Break-down office, D-Block, Vikas Puri, New Delhi	Energy
17		Single Counter	819	A.E. Zonal-1502, WZ-48, Bal Udyan Road, Uttam Nagar,New Delhi	Energy
18		Single Counter	845	S/stn. Building, Milap Nagar, New Delhi	Energy
TOTAL					
19	Palam	Division Counter	812	Distt. Palam C-2D, Janak Puri Near Dabri More, New Delhi-58	Commercial
20		Division Counter	821	Distt. Palam C-2D, Janak Puri Near Dabri More, New Delhi-58	Energy

21	Palam	Division Counter	820	Distt. Palam C-2D, Janak Puri Near Dabri Mor, New Delhi-58	Energy
22		Division Counter	829	Distt. Palam C-2D, Janak Puri Near Dabri Mor, New Delhi-58	Energy
23		Single Counter	818	A.E. Zonal-1506 Office, Kailash Puri, New Delhi-45	Energy
24		Single Counter	817	A.E. Zonal-1503 Gali No.-6, Near Dwarka Police Station, Raj Nagar	Energy
25		Single Counter	846	S/stn. Building, Mangla Puri, Near Subzi Mandi, New Delhi	Energy
TOTAL					
26	Najafgarh	Division Counter	814	Distt Office, Najafgarh, New Delhi-43	Energy
27		Division Counter	815	Distt Office, Najafgarh, New Delhi-43	Energy
28		Division Counter	816	Distt Office, Najafgarh, New Delhi-43	Commercial
29		Single Counter	839	A.E. Zone 1101 (B) , Chhawla, New Delhi-71	Energy
30		Single Counter	849	S/Stn. Building, Najafgarh, New Delhi-43, Near Bus Stand of 817	Energy
31	Single Counter	850	S/Stn. Building, Daulatpur, Najafgarh, New Delhi	Temporary closed	
TOTAL					
32	Zafarpur	Division Counter	822	A.E. Zonal-1103 Office, Zafarpur, New Delhi-73	Energy
33		Single Counter	851	S/Stn. Building, Mitron, New Delhi	Temporary closed
TOTAL					
34	Nangloi	Division Counter	823	Distt. Office Nangloi, Guru Harkishan Ngr, New Delhi-87	Commercial
35		Division Counter	221	Distt. Office Nangloi, Guru Harkishan Ngr, New Delhi-87	Energy
36		Division Counter	225	Distt. Office Nangloi, Guru Harkishan Ngr, New Delhi-87	Energy
37		Division Counter	227	Distt. Office Nangloi, Guru Harkishan Ngr, New Delhi-87	KCC
38	Single Counter	852	S/Stn. Building, GH-19, Sunder Vihar, Paschim Vihar, New Delhi	Temporary closed	
TOTAL					
39	Mundka	Division Counter	222	Distt Office-Mundka, Rohtak Road, Nangloi, New Delhi-41	Energy
40		Division Counter	519	Distt Office-Mundka ,Rohtak Road, Nangloi, New Delhi-41	Energy
41		Division Counter	228	Distt Office-Mundka, Rohtak Road, Nangloi, New Delhi-41	Commercial

42		Single Counter	853	S/Stn. Building, Tikri Kalan, Rohtak Rd.Near Subzi Mandi, New Delhi	Temporary closed
TOTAL					
43	Punjabi Bagh	Division Counter	214	A.F.O. Office, East Punjabi Bagh, New Delhi-26	Energy
44		Division Counter	215	A.F.O. Office, East Punjabi Bagh, New Delhi-26	Commercial
45		Division Counter	223	A.F.O. Office, East Punjabi Bagh, New Delhi-26	Energy
46		Single Counter	216	XEN Zonal -1206 Office, West Punjabi Bagh, New Delhi-26	Energy
47		Single Counter	224	Service Station A-4, Paschim Vihar New Delhi-63	Energy
48	Single Counter	840	S/Stn. Building, B Block Karam Pura, New Delhi	Temporary closed	
49	Tagore Garden	Division Counter	217	A.E. Zonal-1203 Office, Tilak Nagar, New Delhi-18	Energy
50		Division Counter	218	Division Office, Tagore Garden, New Delhi-57	Energy
51		Division Counter	219	Division Office, Tagore Garden, New Delhi-57	Energy
52		Division Counter	233	Division Office, Tagore Garden, New Delhi-57	Commercial
53		Single Counter	835	Khalaya, Near Bus stand of 830, New Delhi	Energy
54	Dwarka	Division Counter	833	C-2C Pkt 12, Janak Puri	Energy
55		Division Counter	834	C-2C Pkt 12, Janak Puri	Commercial
Total			55 Counters		

## SOUTH CIRCLE

Distt	Counter No.	Location of Office	Counter Type	Division/ Others	Tele. No.
Nizamuddin	301	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101
	302	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Commercial	Division	39999054, 39506101
	303	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101
	304	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101
	305	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101
	306	Lajpat Ngr, near Alankar Cinema C.Mkt, New Delhi-110024	Energy	Others	39506053
	319	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101

Nizamuddin	700	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy	Division	39999054, 39506101
	321	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Bulk/kcc	Division	39999054, 39506101
	325	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy (Mobile)	Division	
	331	Sub Station, Sun Light Colony, New Delhi	Energy	Others	39529194
	332	Sub Station, Defence Colony, New Delhi	Energy	Others	39529232
	333	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy (Mobile)	Division	
	347	C-Block, A-337, Defence Colony, New Delhi	KCC/GCC	Others	39529407
	349	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy (Mobile)	Division	
	350	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	Energy (Mobile)	Division	
Nehru Place	208	BSES Bhawan, Head Office NHP New Delhi -19	KCC	Head Office	
	300	BSES Bhawan, Head Office NHP New Delhi -19	KCC/GCC	Head Office	39999807
	307	BSES Bhawan, Head Office NHP New Delhi -19	Energy	Head Office	39999807
	308	BSES Bhawan, Head Office NHP New Delhi -19	Energy	Head Office	39999807
	309	Sub.Station, East of Kailash, New Delhi	Commercial	Division	39506129
	343	Sub.Station, East of Kailash, New Delhi	Energy	Division	39506129
	344	Sub Station, East of Kailash, New Delhi	Energy	Division	39506129
	310	BSES Bhawan, Head Office NPH, New Delhi.-19	Energy	Head Office	39999807
	311	BSES Bhawan, Head Office NPH New Delhi -19	Energy	Head Office	39999807
	322	BSES Bhawan, Head Office NPH, New Delhi -19	KCC/GCC	Head Office	39999807
	312	G K I, In Sub Station Building W Block, New Delhi, Pin-110048	Energy	Other	30988934
	313	Okhla Ph-II, In 33 K.W. Sub Station Build, New Delhi-20	Energy	Other	30994546
	314	Near Batra Hospital, Com. Centre New Delhi-62	Energy	Other	30994463
Alakanda	315	Ambedkar Nagar, Nr. Pushpa Bhawan, New Delhi-62	Energy	Other	39506144
	317	E-Block, G.K.II, New Delhi	Commercial	Division	3957453
	335	Sub.Station Pocket A-12, Kalkaji, New Delhi	Energy	Other	39529233

	336	Sub Station, C-100, Okhla Phase I, New Delhi	Energy	Other	39537518
R. K. Puram	326	E-Block,G.K.II, New Delhi	Energy	Division	39574536
	701	RKP Distt. Office, West Block, New Delhi, Pin-110022	Energy	Division	39999059
	702	RKP Distt. Office, West Block, New Delhi, Pin-110022	Energy	Division	39999059
	703	RKP Distt. Office, West Block, New Delhi, Pin-110022	Commercial	Division	39999059
	704	RKP Distt. Office, West Block, New Delhi, Pin-110022	Energy	Division	39999059
	705	Hauz Khas Police Colony, New Delhi, Pin-110016	Energy	Other	39506031
	706	RKP Distt. Office, West Block, New Delhi, Pin-110022	Energy	Division	39999059
	718	RKP Distt. Office, West Block, New Delhi, Pin-110022	Bulk/kcc	Division	39999059
	715	Legal & Corporate Cell, Andrews Ganj, New Delhi Pin-49	Energy	Other	26266909 -111
	342	Sub Station, Moti Bagh, New Delhi	Energy	Other	39529461
	345	Sub Station, Block B, Vasant Vihar, New Delhi	Energy	Other	39537559
	348	Sub Station, Block B, Vasant Vihar, New Delhi	Bulk/kcc	Other	39537559
	Saket	707	District Office Adchini, Sri Aurobindo Marg, Adchini Nd-16	Energy	Division
708		District Office Adchini, Sri Aurobindo Marg, Adchini Nd-16	Commercial	Division	39999008
709		District Office Adchini, Sri Aubindo Marg, Adchini Nd-16	Energy	Division	39999008
710		District Office Adchini, Sri Aubindo Marg, Adchini Nd-16	Energy	Division	39999008
711		Malviya Nagar, Complaint Centre Zone-1704 M. Ngr New Delhi -17	Energy	Other	39506127
339		Sub Station, Chatter Pur, New Delhi	Energy	Other	39529253
340		Sub Station, Jauna Pur, New Delhi	Energy	Other	39529382
341		Sub Station, Fateh Pur Beri, New Delhi	Energy	Other	39529221
Sarita Vihar	323	Community Centre, New Friends Colony, New Delhi	Commercial	Division	39574535
	324	Community Centre, New Friends Colony, New Delhi	Energy	Division	39574535
	316	BSES Complaint Center, Badar Pur, New Delhi Pin-110044	Energy	Other	39506049
	330	Sub Station, Pocket 'B' Sarita Vihar, New Delhi	Energy	Other	39574598
	720	A-1/27, Safdarjung Dev. Area, New Delhi	Commercial	Division	39574557

Hauz Khas	721	A-1/27, Safdarjung Dev. Area, New Delhi	Energy	Division	39574557
	334	Sub. Station, Katwaria Sarai, Main Road, New Delhi	Energy	Other	39577522
	346	A-1/27, Safdarjung Dev.Area, New Delhi	Energy	Division	39574557
Vasant Kunj	712	Anderia Bagh Complex Opp. D-1 V. Kunj, New Delhi-110030	Energy	Other	39506126
	713	Kapashera, Complaint Center New Delhi-110037	Energy	Other	25069166
	722	C-9,Vasant Kunj, New Delhi	Commercial	Division	39506079
	723	C-9,Vasant Kunj, New Delhi	Energy	Division	39506079
	724	C-9,Vasant Kunj, New Delhi	Energy	Division	39506079
	337	Sub Station, D-4, Vasant Kunj, Com. Centre, New Delhi	Energy	Other	39529288
	338	Sub Station, Mahipalpur, New Delhi	Energy	Other	39537587
Khanpur	327	Zonal Building (near petrol pump), Purpahladpur	Commercial	Division	39574534
	328	Zonal Building (near petrol pump), Purpahladpur	Energy	Division	39574534
	329	Zonal Building (near petrol pump), Purpahladpur	Energy	Division	39574534
HVDS MOBILE COUNTERS					
	318	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	HVDS	Division	
	717	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	HVDS	Division	
	719	NZD Distt Office, Nizamuddin West, New Delhi, Pin-110013	HVDS	Division	



## BSES YAMUNA POWER LIMITED

Collection Counters Revenue Central Circle  
Gandhi Market, Minto Road

S.	District	Ctr-no	Location	Division	Counter	Timing	Telephone	
1	Chandni Chowk	100	Zonal Office103-A, Near Meva Hotel, Town Hall, Chandni Chowk	Division	Energy	8 AM to 2 PM	30986231	
2		101	Zonal Office103-A, Near Meva Hotel, Town Hall, Chandni Chowk	Division	Commercial	10 AM to 4 PM		
3		103	Zonal Office103-A,Near Meva Hotel, Town Hall, Chandni Chowk	Division	Energy	10 AM to 4 PM		
4		104	Zonal Office103-A,Near Meva Hotel, Town Hall, Chandni Chowk	Division	Energy			
5		Lahori Gate	102	Zonal Office Zone-no104, Anaz Mandi, Lahori Gate	Others	Energy	8 AM to 2 PM	30986232
6		Hamil. Rd.	111	Complaint Office, Hamilton Road, Kashmere Gate, Delhi.	Others	Energy	8 AM to 2 PM	39506091
7		Gandhi Market	106	Gandhi Market, Minto Road, New Delhi.	Circle	KCC	10 AM to 4 PM	39999324
8			117	Gandhi Market, Minto Road, New Delhi.	Circle	Energy		
Total		8						
9	Pahar Ganj	108	Zonal Office, Zone-no-113, Chuna Mandi, Pahar Ganj	Others	Energy	8 AM to 2 PM	39506019	
10		Aram Bagh	109	Distt. Office Pahar Ganj, Aram Bagh.	Division	Commercial	10 AM to 4 PM	39506108
11		Motia Khan	110	Sub Station Bldg., Motia Khan, Pahar Ganj	Others	Energy	8 AM to 2 PM	30986258
12			118	Sub Station Bldg., Motia Khan, Pahar Ganj	Others	Energy	10 AM to 4 PM	30986258
13		B.G. Road	116	Zonal Office Bahadurgarh Road, Sadar Bazar	Others	Energy	8 AM to 2 PM	30988846
14		Ram Nagar	119	Complaint Office, Ram Nagar, Opp. ND Rly Stn. Bridge	Others	Energy		39574549
Total		6						
15	Darya Ganj	105	Zonal Office, near Ghata Masjid, Ansari Road, Darya Ganj.	Division	Energy	8 AM to 2 PM	30988847	
16		Kamla Market	107	Sub Station Bldg., Asaf Ali Road, Kamla Market	Division	Energy	8 AM to 2 PM	30988856
17			112	Sub Station Bldg., Asaf Ali Road, Kamla Market	Division	Commercial	10 AM to 4 PM	
18		Gandhi Market	113	District Office Darya Ganj, Gandhi Market, Minto Road	Circle	Energy	8 AM to 2 PM	39999324
19			114	District Office Darya Ganj, Gandhi Market, Minto Road	Circle	Energy	10 AM to 4 PM	39999324

20	Jama Masjid	115	Complaint Office, near K.G. Hospital, Jama Masjid, Delhi.	Others	Energy	8 AM to 2 PM	30994547
Total		6					
21	Shankar Road	200	District Office, Shanker Road, New Rajinder Nagar	Division	KCC	10 AM to 4 PM	39999343
22		201	District Office, Shanker Road, New Rajinder Nagar	Division	Energy	8 AM to 2 PM	
23		202	District Office, Shanker Road, New Rajinder Nagar	Division	Energy	10 AM to 4 PM	
24		203	District Office, Shanker Road, New Rajinder Nagar	Division	Energy	8 AM to 2 PM	
25		204	District Office, Shanker Road, New Rajinder Nagar	Division	Energy	10 AM to 4 PM	
26		205	District Office, Shanker Road, New Rajinder Nagar	Division	Commercial	10 AM to 4 PM	
27	Tibia College	212	Tibia College, Karol Bagh	Others	Energy	8 AM to 2 PM	30986153
28	Chapar-wala	120	Complaint Office, Chapparwala, Main Road, Karol Bagh.	Others	Energy	8 AM to 2 PM	39574553
29	Shastri Park	121	33KV Grid, Shastri Park, Karol Bagh.	Others	Energy		39596269
Total		9					
30	Anand Parbat	213	Zonal Office near Ramjas School, Anand Parbat	Others	Energy	8 AM to 2 PM	30988767
31	Patel Nagar	220	Zonal Office, Near Neelkanth Mandir, East Patel Nagar	Division	Energy	8 AM to 2 PM	30988845
32		230	Zonal Office, Near Neelkanth Mandir, East Patel Nagar	Division	Commercial	10 AM to 4 PM	
33		231	Zonal Office, Near Neelkanth Mandir, East Patel Nagar	Division	Energy	10 AM to 4 PM	
34	DMS	122	33KV Grid, DMS, Shadipur Depot.	Others	Energy		39506075
Total		5					

S. No.	C.No.	Division	Category of Location	Location	Tel. No.
1	604 (Comm)	Jhilmil	Division Office	Shakti Kiran Bldg., Opp. Karkarduma Court, Delhi-110032	9350261421
2	605		Division Office	"	39506061
3	612		Division Office	"	"
4	615		Division Office	"	"
5	620		Division Office	"	"
6	631(KCC)		Division Office	"	"
7	650		Sub-Stn. Bldg	Sub Station Building, Saini Enclave, Near Pushpanjali Hospital	39560182

8	606	Krishna Nagar	Others	Kasturba Nagar, Vivek Vihar-II	30929543
9	632(Comm)		Division Office	F-15/2, Krishna Nagar, Delhi-110051	39506244
10	602		Division Office	"	39506015
11	626		Division Office	"	39999293
12	652		Sub-Stn. Bldg	Sub Station Building, Gagan Vihar, Delhi	39560183
13	635	Others	Complaint Centre, Kanchan Aptt. Geeta Colony, Delhi-110031	39506035	
14	603	Sub-Stn. Bldg	Block 8A, Geeta Colony, Delhi-110031	39506030	
15	607 (Comm)	Laxmi Nagar	Division Office	66KV Grid S.Stn. Building, Guru Angad Ngr, Nr. Radhu Place	39999252
16	601		Division Office	"	39999265
17	609		Division Office	"	39506044
18	617		Division Office	"	"
19	628		Division Office	"	"
20	653		Sub-Stn. Bldg	Sub Station Building No.13 Opp.Singla Sweet	39560184
21	619		Sub-Stn. Bldg	S. Stn No 2, West Vinod Ngr, Nr Mayur Public School, Delhi-110092	39506057
22	623		Sub-Stn. Bldg	S. Stn No 8. Opp Fire stn, Patparganj, Delhi-110092	39475496
23	658(Enf.)		Sub-Stn. Bldg	S. Stn No 5. I.P.Extn.	39506190
24	608 (Comm)		Mayur Vihar-I & II	Division Office	Zonal Office, Mayur Vihar-I, Delhi-110091
25	633	Division Office		Zonal Office, Mayur Vihar-I, Delhi-110091	39506016
26	624	Division Office		Zonal Office, Mayur Vihar-I, Delhi-110091	"
27	654	Sub-Stn. Bldg		Sub Station No.8 at pocket C, Mayur Vihar -II Delhi	39560185
28	655	Sub-Stn. Bldg		Grid Sub Station at Mayur Vihar -I Near Noida Mor, Delhi	39560186
29	616 (Comm)	Yamuna Vihar	Division Office	S Stn bldg, block C- 7, Yamuna Vihar, Nr Masjid, Delhi-110053	39529460
30	630		Division Office	"	39475121
31	614		Division Office	"	"
32	657		Division Office	"	"
33	613	Others	Zonal Office, Zone-2401, Seelam Pur, Nr Police stn, Delhi-110053	39506074	
34	627 (Comm)	Nand Nagri	Division Office	Tahirpur Grid, Nand Nagri, Opp. Rajeev Hospital, Delhi	39506157
35	634		Division Office	"	39529715
36	641		Division Office	"	"
37	621		Others	Zonal Office, Nand Nagri, Nr Police stn, Delhi-110093	39506122

SOLAR WATER HEATER

38	642 (Comm)	Karawal Nagar	Division Office	Bhatithi Grid, Karawal Nagar, Delhi	39560180
39	645		Division Office	"	39560181
40	646		Division Office	"	"
41	625		Others	Zonal Office, Zone-2403, Karawal Nagar, Delhi-110094	39546117
42	656		Sub-Stn. Bldg	66,KV Grid S/stn. At Ghonda Adj. Transport Authority, Delhi	39537519
43	643 (Comm)	Mayur Vihar-III	Division Office	Sub-station No.7, Dallupura Near Summer vile School, Dehli	39527823
44	647		Division Office	"	39527824
45	648		Division Office	"	"
46	618		Sub-Stn. Bldg	S.Stn.No.6 Ryan Public School M.Vihar Ph.III, Delhi-110091	30929544
47	644 (Comm)	Dilshad Garden	Division Office	66KV Grid S Stn, G.T.Road,, Nr Hind Pckt Books, Dilshad Garden, Delhi-110095	39999280
48	610		Division Office	"	39506071
49	611		Division Office	"	"
50	639		Division Office	"	"
51	629		Division Office	"	"
52	651		Sub-Stn. Bldg	Sub. Station Building at E & F Block Dilshad Garden, Delhi	39529462
53	622		Others	Zonal Office, New Zafrabad, Delhi-110032	39506279
54	Camp				
55	Mobile Van				

